



Core Plan Waitlist Frequently Asked Questions
Last update: 10/2/09

New Applicants

Q. I have heard that you're closing the BadgerCare Plus Core Plan, is this true?

A. The Core Plan is not going to "close", but as of 12:00 P.M. (noon) October 9, 2009, we will be suspending the BadgerCare Plus Core Plan enrollment process. People may apply on ACCESS.wi.gov or over the phone at 1-800-291-2002 until noon October 9, 2009 to be considered for enrollment in the Core Plan. After that time, we will not be accepting any new applications to the program. We will be creating a waitlist for people who do not apply before the deadline.

Q. Why are you suspending the BadgerCare Plus Core Plan?

A. We will no longer be enrolling new members in the Core Plan because the total number of applications we have received is greater than the number of slots available. We will create a waitlist for the BadgerCare Plus Core Plan. FoodShare, the Family Planning Waiver and BadgerCare Plus for children and families are still accepting members. You can still apply for those programs online or by phone.

Q. What if I've already applied, does the deadline affect my application?

A. All applications will be processed that are received before 12:00 P.M. (noon) October 9, 2009. If you call in prior to the deadline, we will take your contact information, but may call you back after the deadline to complete an application in order to assist as many people as possible prior to the deadline. You will still be considered for enrollment in the program if you call before 12:00 P.M. (noon) October 9, 2009 even if someone does not contact you until after the deadline.

Q. I can't get through on the 1-800 number. What do I do?

A. We are encouraging as many people as possible to apply online at Access.wi.gov. Community partners and county/tribal agencies may also be assist people with applying. To find a Community Access Point in your area visit, BadgerCarePlus.org.

APPLIED BEFORE 12:00 P.M. (noon) 10/9/09 WHO HAVE PAID FEE

Q. Will I be put on the waiting list?

A. If you apply before 12:00 P.M. October 9, 2009, and pay your fee within 30 days from the date you apply, your application will be processed and you will be enrolled if you meet the program rules.

Q. When will I be able to go to the doctor?

A. Once your application has been processed, you will receive a ForwardHealth card in the mail within 3-5 business days.

Q. When it is time for me to renew in a year, will I be able to automatically renew or will I have to go on the waiting list?

A. We will send you a reminder letter when it is time for you to renew your benefits. If you complete your renewal before the deadline printed on the letter, you will not have to go on the wait list.

APPLIED BEFORE 12:00 P.M. (noon) 10/9/09 BUT NO FEE PAID

Q. Will I be put on the waiting list?

A. If you submit your application before 12:00 P.M. (noon) October 9, 2009, and you meet the program rules, you will receive coverage on the BadgerCare Plus Core Plan and will NOT be put on the waitlist.

Q. How long do I have to make my payment?

A. You have 30 days from the date you apply to pay the \$60 application processing fee. If you do not pay it within that time, your application will expire and you will have to add your name to the waitlist.

Q. What if I paid my \$60 fee, but it was late?

A. If you apply before 12:00 P.M. (noon) October 9, 2009, but pay your fee late, your application will expire and you will need to add your name to the wait list. We will refund your \$60 fee.

WAITLIST

Q. After 12:00 P.M. (noon) October 9, 2009 how do I get on the waitlist?

A. To add your name to the waitlist, go to ACCESS.wi.gov. You will need to answer most of the questions on the application (online or by phone) to make sure you meet the program rules for Core Plan. If you do, you will be added to the waitlist for the Core Plan. You will not be asked to pay the \$60 application fee until you are able to enroll. FoodShare, the Family Planning Waiver and BadgerCare Plus for children and families are still accepting new members. You can still apply for those programs online or by phone.

Q. How long will I be on the waitlist?

A. We don't know at this time when slots will become available. Once we have processed all the applications received before 12:00 p.m. October 9, we will have a better idea. As space becomes available, people on the waitlist will be invited to apply.

Q. What will happen once space opens up and I am able to apply?

A. You will get a letter with your security code. The letter will tell you to go online or call to complete a new application using the security code. You will have to apply using the code within 30 days or after that, the code will expire and you will need to add your name to the waitlist again.

Q. Will I have to apply over the phone or can I apply at home or with a community partner?

A. You can apply over the phone, at home online or with a community partner.

Q. What are my options while I'm on the waiting list (I need to go to the doctor now!)

A. A list of free or low cost clinics can be found at: BadgerCarePlus.org.

Governor Doyle has directed the Department of Health Services to design a low-premium health care plan to help those on the Core Plan waiting list to have some minimal form of coverage while they wait for space to become available in the BadgerCare Plus Core Plan. The program would require enrollees to pay for premiums on their own, but it would be coverage that individuals can choose to take while they wait.

Within the next 45 days the Department will present to the Governor and to the legislature a plan to provide you with a health insurance coverage option.

Q. I tried to apply for the Core Plan, but was told I needed to wait 12 months since I had coverage in the last year. Can I get on the waitlist while I am waiting for the 12 months to pass.

A. If you are in a 12-month waiting period because you had health insurance coverage, you need to wait until the end of that waiting period before applying to get your name on the waitlist.